



THE ROAD MAP
to great vacations

welcome to bluegreen vacations®

This **convenient guide** is designed to help you maximize your membership and make vacation planning easier. You'll find a summary of key reservation programs, helpful tips and other important considerations when booking and enjoying a great vacation.

Choice. Flexibility. Quality. Bluegreen Vacation Points (“points”) allow you to choose when and where to vacation. Visit one of our resorts or use your points to exchange through our affiliated exchange network to stay at over 4,000 resorts worldwide. Based on your membership eligibility, you may also redeem your points for exciting travel opportunities such as hotel stays, camping, Owner Adventures and more. The possibilities are virtually endless! If you achieve Premier™ status, you will have access to even more privileges and benefits to further enhance your vacations.

We believe in the power of vacation®. Vacations make people happier by sharing time together, exchanging smiles and creating memories. Our purpose is to share happiness.

We provide exceptional vacation experiences in the world's most popular resort destinations.



The **Bluegreen Vacation Club**[®] (“Club”) was designed for members’ personal enjoyment with their family and friends. The Club is not to be utilized for commercial purposes. Commercial use such as listing Bluegreen Vacations for rent is prohibitive and prevents Owners in good standing from the ability to access vacation stays of their dreams. Your Club is designed to maximize the opportunities to explore and stay at our growing network of vacation experiences. As your Club Manager, our aim is to protect and nurture your ownership privileges and ensure that all members in good standing have maximum opportunities to explore the growing network of vacation options. The Club rules, described herein, are in place with these goals in mind. For complete details, please refer to your purchase documents, bluegreenowner.com or consult with a Vacation Specialist via online chat or call [Customer Care](#).

Points 101

- For annual owners, points are deposited in your account each year on the first of the month of your use year and may be used for various vacation experiences for 12 months. For example, if your Use Year begins in January, your points will be deposited on January 1 and expire on December 31 unless you extend your points through a saving or deposit option. If you are a biennial owner who earns points every other year, all points are deposited together but half of your Points are valid for 1 year and the other half of your points are valid for 2 years. For both annual and biennial owners, your next allotment of points will appear on your account one year in advance of their Earn Date. These Points are found under the **future points** section on the **my points** page on bluegreenowner.com. Reservations can be booked into Bluegreen resorts using Future Points as long as the occupancy dates for your vacation are between the Earn Date and Expiration Date of your Future Points.
- You may check your points balance or make a reservation by signing to bluegreenowner.com. For further assistance, try the Chat feature on bluegreenowner.com or call [Customer Care Center](tel:800.456.2582) at 800.456.2582.
- To help you determine how many points it will take to confirm your reservation, you will find individual points Tables on each Resort Detail page on the website or in your Member Guide. Point values are also prominently displayed when searching and booking reservations online. Point levels vary based on location, the size of the Unit, and the time of year.
- You may make a points reservation into a Bluegreen Vacations resort up to 11 months in advance of your desired check-in date. The further you plan ahead, the greater the likelihood that you will find what you are looking for.

Helpful Tips

- All inventory available for owner occupancy is presented to contact center agents and online equally. For up-to-the-minute availability and maximum convenience, we recommend searching for and booking your reservations online at bluegreenowner.com.
- Reservations are confirmed by unit type (1-Bedroom, 2-Bedroom, and so on). Unit locations are assigned at the time of arrival.
- All your future confirmed reservations are available for review online. You also have access to your history for reservations confirmed within the last 4 years. Simply provide a valid email address on file to receive your confirmations electronically at the completion of the booking.

Need To Change or Cancel a Reservation?

- We understand that plans change and you may need to consult with family members on future reservations. Thus, we provide all owners a grace period of one business day (by midnight ET of the next day) to cancel or modify a newly booked reservations at Bluegreen resorts without penalty. You may utilize this benefit up to 100 times per calendar year.
- You can modify or cancel a confirmed reservation after the grace period online at bluegreenowner.com. The standard administration fee for reservation cancellations are \$60 for website transactions or \$75 for phone transactions. For reservation modifications, the standard administration fee is \$60 for both web and phone transactions. Please note: These fees are subject to change.
- With the purchase of the Points Protection Plan (see next page), you may cancel a points reservation within 10 days prior to the check-in date.

Want To Protect Your Reservations?

- To cover yourself against unexpected events that could cause you to cancel vacation plans, such as an illness, hazardous travel conditions or business conflicts, we have two options available to protect your vacation:
1. You may purchase the Points Protection Plan (“Plan”) for the current rate of \$60 per reservation. The Plan allows owners to cancel up to 5PM the night of arrival for any reason. The cancellation fee will be waived and points will be automatically returned to the owner’s account. Premier members are eligible for a \$5 discount per Plan purchased.
 2. In addition to the Points Protection Plan, you also have the option of purchasing a Travel Protection Plan that protects certain pre-paid, non-refundable travel expenses associated with your vacation.* In the event you are unable to travel (or continue on your trip) due over 30 covered reasons including hurricanes, travel delays, pet illness and others, a Travel Protection Plan includes coverage beyond your points. Additional features include coverage for up to 7 members of your traveling party, emergency accident & sickness medical expense, and more. To learn more, visit <https://bvc.trawickinternational.com>.

Points Left Over?

- While we work hard to inspire members to fully utilize their Annual Points every year, we understand that sometimes it is inevitable that you may not be able to use them 100% of the time. In this case, you may elect to save unused Annual Points prior to the expiration of their allotted use year for an additional 12 months of use in Red, White and Blue seasons.
- Saving of points is optional and subject to the standard administration fee of \$50 online or \$60 for phone transactions.

Need More Points To Travel?

- You may borrow points from the next year if your annual Earn Date is less than one year away. You simply need to prepay your Maintenance Fees.
- If you are a current Traveler Plus or HGV Max member, you have the option to rent additional Points in increments of 1,000 for a fee.
- Of course, you may always enhance your Bluegreen Vacations membership when you find your travel desires outpace your available points. Please see a representative during your next vacation or call 866.850.4999.

Want Bonus Time?

- One of the most popular benefits of Bluegreen Vacations membership is the opportunity to access Bonus Time for greatly discounted resort stays. Bonus Time gives you access to our resorts for last-minute travel without having to use Points.
- Effective, 2/7/24, current nightly Bonus Time rates start from: \$99 for studios, \$109 for one bedrooms, \$119 for two-bedrooms, and \$129 for three-bedrooms. A discount of \$10 per night is given when Bonus Time reservations are booked online. Presidential and Concierge suites start from \$229.
- Bonus Time reservations may be booked 45 days or less in advance of arrival date, or 48 days if booked online. Due to advance travel planning needs, Club members may book Pono Kai Resort and La Cabana Beach Resort & Casino reservations 90 days in advance of arrival date, or 93 days if booked online. Please note that availability will be very limited during holidays and peak travel seasons.
- **Bonus Time is reserved exclusively for owners listed on their Owner Beneficiary Agreement and, thus, guests may not be sent in their place.**

*Travel Protection: To learn more visit: <https://www.bvc.trawickinternational.com>. All statements regarding the Travel Protection Plan represent the opinions of Trawick International. This advertisement contains highlights of the plans developed by Trawick International, which include travel insurance coverages underwritten by United States Fire Insurance Company, Principal Office located in Morristown, New Jersey, under form series 17000 et al, T210 et al and TP-401 et al, and non-insurance Travel Assistance Services provided by On Call International. **The terms of insurance coverages in the plans may vary by jurisdiction and not all insurance coverages are available in all jurisdictions. Insurance coverages in these plans are subject to terms, limitations and exclusions including an exclusion for pre-existing medical conditions.** In most states, your travel retailer is not a licensed insurance producer/agent, and is not qualified or authorized to answer technical questions about the terms, benefits, exclusions and conditions of the insurance offered or to evaluate the adequacy of your existing insurance coverage. Your travel retailer may be compensated for the purchase of a plan and may provide general information about the plans offered, including a description of the coverage and price. The purchase of travel insurance is not required in order to purchase any other product or service from your travel retailer. CA DOI toll free number is 800-927-4357. The cost of your plan is for the entire plan, which consists of both insurance and non-insurance components. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Trawick International: P.O. Box 2284 Fairhope AL 36533, 844-662-3938, requests@trawickinternational.com CA # OK02805. While Trawick International markets the travel insurance in these plans on behalf of USF, non-insurance components of the plans were added to the plans by Trawick International, and Trawick International does not receive compensation from USF for providing the non-insurance components of the plans. The Road Map to Great Vacations is effective as of 11/8/24. Club rules and policies are subject to review, modification and enforcement by the Club Manager using its discretion in the best interests of the Club and its members.



- Similar to points reservations, newly created reservations may be canceled or modified within one business day (by midnight ET of the next business day) grace period without penalty. You may utilize this benefit up to 100 times per calendar year. Please see Bonus Time cancellation policy on Page 7.

Interested in Exchange?

- When vacation plans take you to Europe, Central or South America, the Far East or simply outside the current Bluegreen Vacations network, exchange is the perfect option!
- Exchange reservations may be booked a maximum of 11 months and a minimum of 2 weeks prior to check-in. RCI® is our exchange provider.
- Members may use their points to make an exchange reservation online at bluegreenowner.com or by calling RCI® directly at **800.445.0088**.
- RCI® annual membership fees are included in your Vacation Club Dues. The cost of an RCI® exchange reservation is \$289 per week for a website or phone transaction.

Bluegreen Premier

- Bluegreen Premier™ members can enjoy more vacations at their preferred locations and times of the year. Members who purchased through Bluegreen Vacations may qualify for Premier status. To see the exciting list of benefits and complete details of participation, see bluegreenowner.com.

Travel Benefits

- For the greatest flexibility and getting the most options from your membership, we have a variety of additional travel benefits and features available. Depending upon your eligibility (based on purchase date and location), you may have access to join Traveler Plus or HGV Max. For further information about your specific member benefits, fees and details of participation, please log in to bluegreenowner.com.

Further Policies To Consider

- A minimum 2-night stay is required at most resorts for points or Bonus Time Reservations.
- Certain resorts require a full-week stay with check-in on specific days and/or may have limited inventory.
- To make a reservation and stay at a Bluegreen Vacations resort, members must be current on their Maintenance Fees, Club Dues and mortgage (if applicable).
- Reservations may be made only by those listed on the Owner Beneficiary Agreement and designated family members with written authorization. Other Club members and persons without proper authorization may not book reservations or otherwise transact on your account.
- You may allow guests to occupy qualifying point reservations at our resorts, but it is required that the name on the reservation match the photo ID of the guest(s) checking in and occupying the reservation. You may be required to provide your relationship to the guest as well as advance contact information. Failure to do so may result in cancellation of the reservation and/or denial of occupancy.
- The maximum stay per resort is 30 consecutive nights. If your reservation is between 15-30 consecutive nights in duration, members must wait 30 days from the original reservation check-out date before returning on a new reservation to the same resort.
- To give all Club members fair access to available inventory, a maximum of 100 advance reservations (or 500 nights), with no more than 10 reservations in a single destination or region (see page 8), may be confirmed and/or pending at any given point in time. Should you exceed the maximum reservation or nightly allowance, reservations will automatically be canceled on your behalf to bring you into compliance. The standard administration fees may apply.
- Priority Reservations may be booked 13 months in advance of check-in day before the general 11-month reservations window. You must use the specific segment & unit number associated with your membership. If Priority Reservations are not reserved in advance of the 11-month window, they are relinquished.
- Your membership in the Bluegreen Vacation Club is intended for personal enjoyment and unauthorized commercial use of Bluegreen properties is strictly prohibited. Effective 5/29/24, guest reservations and guest name changes at Wilderness Club™ at Big Cedar® are limited to three guest reservation or guest name changes per year/per ownership account. Guest Reservations or guest name changes will be accepted until 31 days in advance of the scheduled arrival date and can only be completed by phone by calling (800) 456-2582. Each successful name change will incur a \$99 fee.
- The rental of a Bonus Time reservation is not permitted. If such rental is detected, it may result in permanent termination of access to the Bonus Time benefit.
- Bonus Time reservations can be cancelled or modified on bluegreenowner.com. Any Bonus Time reservations canceled more than 3 days prior to check-in will receive a full refund less a \$75 cancellation fee for processing over the phone or \$60 cancellation fee for processing online. Bonus Time reservation modifications more than 3 days prior to check-in will receive a full refund less a \$60 cancellation fee (phone or web). Reservations cancelled or modified within 3 days of check-in will receive a refund less a cancellation fee, which is equivalent to one night's room rate and tax.
- If you acquired your Bluegreen Vacations membership on the secondary market (i.e.: not from Bluegreen Vacations) after 2/2007, you may access Bonus Time only at the resort associated with your membership.
- Day use privileges such as pool access and use of other Resort amenities are available at participating Bluegreen Vacations Resorts for owners who's original purchase date is prior to 10/15/24 at an eligible sales site. Certain restrictions and blackout dates apply and advance notice is required. Please see bluegreenowner.com for the full list of program details.
- Reservation privileges and/or Bluegreen Vacations membership may be suspended and/or terminated if you or your guest engage in unlawful action or inappropriate conduct occurs while staying at a Bluegreen Vacations resort or Bluegreen Vacations—affiliated resort.

Resort Regions*

Aruba	La Cabana Beach Resort & Casino	Lake Lure	Foxrun Townhouses
Aspen	The Innsbruck Aspen	Las Vegas	Bluegreen Club 36™
Atlantic City	Atlantic Palace	Lincoln	South Mountain Resort
Big Bear Lake	The Club at Big Bear Village	Marathon	The Hammocks at Marathon™
Big Sky	Lake Condominiums at Big Sky	Marble Hill/Big Canoe	Golf Club Villas at Big Canoe
Boyne Falls	Mountain Run at Boyne™		Petit Crest Villas at Big Canoe
Branson Area	Wilderness Club™ at Big Cedar®	Myrtle Beach	Carolina Grande™
	Branson Cedars Resort		Harbour Lights™
	Paradise Point		Horizons at 77th
	The Cliffs™ at Long Creek		SeaGlass Tower™
	The Falls Village™		Shore Crest Vacation Villas™ I & II
	Club Lodges at Trillium	Nashville	Bluegreen Downtown Nashville
Cashiers	King 583	New Bern	Sandcastle Village II
Charleston	The Lodge Alley Inn™		Waterwood Townhouses
	Hotel Blake	New Orleans	Bluegreen Club La Pension™
Chicago	Casa Del Mar Beach Resort		The Marquee
Daytona Beach/Ormond	Daytona SeaBreeze™	New York City	The Manhattan Club
	Dolphin Beach Club	Orlando	Orlando's Sunshine Resort™
	Fantasy Island Resort II		The Fountains
	Outrigger Beach Club	Panama City Beach	Bluegreen's Bayside Resort & Spa
Gulf Stream	Gulfstream Manor		Landmark Holiday Beach Resort
Dennis Port	The Breakers Resort		Ocean Towers Beach Club
	The Soundings Seaside Resort		Panama City Resort & Club
Fort Myers/Sanibel	Mariner's Boathouse And Beach Resort	Peoria	Cibola Vista Resort and Spa
	Surfrider Beach Club	Pigeon Forge/Gatlinburg	Laurel Crest™
	Tropical Sands Resort		MountainLoft™
	Windward Passage Resort	St. Augustine	Grande Villas at World Golf Village®
Gordonsville	Shenandoah Crossing™	St. Pete Beach	Bluegreen at TradeWinds
Gulf Shores	Paradise Isle Resort	San Antonio	Éilan Hotel & Spa
	Shoreline Towers	Savannah	The Studio Homes at Ellis Square
Hawaii	Pono Kai Resort	Surfside (Miami)	Solara Surfside™
Hershey	The Suites at Hershey	Vail	Bluegreen's StreamSide at Vail
Hilton Head Island	Players Club	Williamsburg	Parkside Williamsburg Resort
Holmes Beach/Bradenton	Resort Sixty-Six		Bluegreen Patrick Henry Square™
	Via Roma Beach Resort	Wisconsin Dells	Bluegreen Odyssey Dells™
			Christmas Mountain Village™

*Resort Regions are subject to change without notice.

The Road Map to Great Vacations is effective as of 11/8/24. Club rules and policies are subject to review, modification and enforcement by the Club Manager using its discretion in the best interests of the Club and its members.

©2024 Bluegreen Vacations Unlimited, Inc. All rights reserved. Bluegreen, Bluegreen Vacations, Bluegreen Vacation Club, Bluegreen Rewards, Bluegreen Premier, Bluegreen Traveler Plus and their respective logos are registered or unregistered trademarks or service marks of Bluegreen Vacations Corporation and are used under license. OWR.07.24.23 8/24 TPP