



THE ROAD MAP
to great vacations

welcome to bluegreen vacations®

This **convenient guide** is designed to help you maximize your ownership and make vacation planning easier. You'll find a summary of key reservation programs, helpful tips and other important considerations to booking and enjoying a great vacation.

We believe in the power of vacation®. Vacations make people happier by sharing time together, exchanging smiles and creating memories. Bluegreen Vacations' purpose is to share happiness. We provide exceptional vacation experiences in the world's most popular resort destinations.

Choice. Flexibility. Quality. Bluegreen Vacation Points ("Points") allow you to choose when and where to vacation. Visit one of Bluegreen Vacations' resorts or use your Points to exchange through our affiliated exchange network to stay at over 4,000 resorts worldwide. Also, if you are a Bluegreen Traveler Plus™ member, you may also redeem your Points for exciting travel opportunities such as hotel stays, camping, Owner Adventures and more. The possibilities are virtually endless! If you achieve Bluegreen Premier™ status, you will have access to even more privileges and benefits to further enhance your vacations.



The **Bluegreen Vacation Club**[®] (“Club”) was designed for owners’ personal enjoyment with their family and friends. The Club is not to be utilized for commercial purposes. Commercial use such as listing Bluegreen Vacations for rent is prohibitive and prevents Owners in good standing from the ability to access vacation stays of their dreams. Your Club is designed to maximize the opportunities to explore and stay at our growing network of vacation experiences. As your Club Manager, our aim is to protect and nurture your ownership privileges and ensure that all members in good standing have maximum opportunities to explore the growing network of vacation options. The Club rules, described herein, are in place with these goals in mind. For complete details, please refer to your purchase documents, bluegreenowner.com or consult with a Vacation Specialist via online chat or at **800.456.2582**.

Points 101

- For annual owners, Points are deposited in your account each year on the first of the month following your original purchase month and may be used for various vacation experiences for 12 months. For example, if you purchased Bluegreen Vacation Points on October 15th, your Points may be used for various vacation experiences for the following 12 months or from November through October. If you are a biennial owner who earns Points every other year, all Points are deposited together but half of your Points are valid for 1 year and the other half of your Points are valid for 2 years. For both annual and biennial owners, your next allotment of Points will appear on your account one year in advance of their Earn Date. These Points are found under the **future points** section on the **my points** page on bluegreenowner.com. Reservations can be booked into Bluegreen resorts using Future Points as long as the occupancy dates for your vacation are between the Earn Date and Expiration Date of your Future Points.
- You may check your Point balance or make a reservation by signing to bluegreenowner.com. For further assistance, try the Chat feature on bluegreenowner.com or call Customer Care Center at 800.456.2582.
- To help you determine how many Points it will take to confirm your reservation, you will find individual Points Tables on each Resort Detail page on the website or in your Owner Guide. Point values are also prominently displayed when searching and booking reservations online. Point levels vary based on location, the size of the Unit, and the time of year.
- You may make a Points reservation into a Bluegreen Vacations resort up to 11 months in advance of your desired check-in date. The further you plan ahead, the greater the likelihood that you will find what you are looking for.

Helpful Tips

- All inventory available for owner occupancy is presented to contact center agents and online equally. For up-to-the-minute availability and maximum convenience, we recommend searching for and booking your reservations online at bluegreenowner.com.
- Reservations are confirmed by unit type (1-Bedroom, 2-Bedroom, and so on). Unit locations are assigned at the time of arrival.
- All your future confirmed reservations are available for review online. You also have access to your history for reservations confirmed within the last 4 years. Simply provide a valid email address on file to receive your confirmations electronically at the completion of the booking.

Need To Change or Cancel a Reservation?

- We understand that plans change and you may need to consult with family members on future reservations. Thus, we provide all owners a grace period of one business day (by midnight ET of the next day) to cancel or modify a newly booked reservation without penalty. You may utilize this benefit up to 100 times per calendar year.
- You can modify or cancel a confirmed reservation after the grace period online at bluegreenowner.com. The standard administration fee for reservation cancellations are \$60 for website transactions or \$75 for phone transactions. For reservation modifications, the standard administration fee is \$60 for both web and phone transactions. Please note: These fees are subject to change.
- With the purchase of the Points Protection Plan (see next page), you may cancel a Points reservation within 10 days prior to the check-in date.

Want To Protect Your Reservations?

- To cover yourself against unexpected events that could cause you to cancel vacation plans, such as an illness, hazardous travel conditions or business conflicts, we have two options available to protect your vacation:
1. You may purchase the Points Protection Plan (“Plan”) for the current rate of \$60 per reservation. The Plan allows owners to cancel up to 5PM the night of arrival for any reason. The cancellation fee will be waived and Points will be automatically returned to the owner’s account. Traveler Plus and Premier members are eligible for a \$5 discount per Plan purchased.
 2. In addition to the Points Protection Plan, you also have the option of purchasing a Travel Protection Plan that protects certain pre-paid, non-refundable travel expenses associated with your vacation.* In the event you are unable to travel (or continue on your trip) due over 30 covered reasons including hurricanes, travel delays, pet illness and others, a Travel Protection Plan includes coverage beyond your Points. Additional features include coverage for up to 7 members of your traveling party, emergency accident & sickness medical expense, and more. To learn more, visit <https://bvc.trawickinternational.com>.

Points Left Over?

- While we work hard to inspire owners to fully utilize their Annual Points every year, we understand that sometimes it is inevitable that you may not be able to use them 100% of the time. Thus, you may elect to save unused Annual Points prior to the expiration of their allotted use year for an additional 12 months of use in Red, White and Blue seasons.
- Saving of Points is optional and subject to the standard administration fee of \$50 online or \$60 for phone transactions.

Need More Points To Travel?

- You may borrow Points from the next year if your annual Earn Date is less than one year away. You simply need to prepay your Maintenance Fees.
- If you are a current Traveler Plus member, you also have the opportunity to rent additional Points in 1,000-Point increments for a fee.
- Of course, you may always enhance your Bluegreen Vacations ownership when you find your travel desires outpace your available Points. Please see a representative during your next vacation or call 866.850.4999.

Want Bonus Time?

- One of the most popular benefits of Bluegreen Vacations ownership is the opportunity to access Bonus Time for greatly discounted resort stays. Bonus Time gives owners access to Bluegreen Vacations resorts for last-minute travel without having to use their Points.
- Effective, 2/7/24, current nightly Bonus Time rates start from: \$99 for studios, \$109 for one bedrooms, \$119 for two-bedrooms, and \$129 for three-bedrooms. A discount of \$10 per night is given when Bonus Time reservations are booked online. Presidential and Concierge suites start from \$229.
- Bonus Time reservations may be booked 45 days or less in advance of arrival date, or 48 days if booked online. Due to advance travel planning needs, Club owners may book Pono Kai Resort and La Cabana Beach Resort & Casino reservations 90 days in advance of arrival date, or 93 days if booked online. Please note that availability will be very limited during holidays and peak travel seasons.
- **Bonus Time is reserved exclusively for owners listed on their Owner Beneficiary Agreement and, thus, guests may not be sent in their place.**

*Travel Protection: To learn more visit: <https://www.bvc.trawickinternational.com>. All statements regarding the Travel Protection Plan represent the opinions of Trawick International. This advertisement contains highlights of the plans developed by Trawick International, which include travel insurance coverages underwritten by United States Fire Insurance Company, Principal Office located in Morristown, New Jersey, under form series 17000 et al, T210 et al and TP-401 et al, and non-insurance Travel Assistance Services provided by On Call International. **The terms of insurance coverages in the plans may vary by jurisdiction and not all insurance coverages are available in all jurisdictions. Insurance coverages in these plans are subject to terms, limitations and exclusions including an exclusion for pre-existing medical conditions.** In most states, your travel retailer is not a licensed insurance producer/agent, and is not qualified or authorized to answer technical questions about the terms, benefits, exclusions and conditions of the insurance offered or to evaluate the adequacy of your existing insurance coverage. Your travel retailer may be compensated for the purchase of a plan and may provide general information about the plans offered, including a description of the coverage and price. The purchase of travel insurance is not required in order to purchase any other product or service from your travel retailer. CA DOI toll free number is 800-927-4357. The cost of your plan is for the entire plan, which consists of both insurance and non-insurance components. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Trawick International: P.O. Box 2284 Fairhope AL 36533, 844-662-3938, requests@trawickinternational.com CA # OK02805. While Trawick International markets the travel insurance in these plans on behalf of USF, non-insurance components of the plans were added to the plans by Trawick International, and Trawick International does not receive compensation from USF for providing the non-insurance components of the plans. The Road Map to Great Vacations is effective as of February 2024. Club rules and policies are subject to review, modification and enforcement by the Club Manager using its discretion in the best interests of the Club and its members.



- Similar to Points reservations, newly created reservations may be canceled or modified within the one business day (by midnight ET of the next business day) grace period without penalty. You may utilize this benefit up to 100 times per calendar year. Please see Bonus Time cancellation policy on Page 7.

Interested in Exchange?

- When owners' vacation plans take them to Europe, Central or South America, the Far East or simply outside the current Bluegreen Vacations network, exchange is the perfect option!
- Exchange reservations may be booked a maximum of 11 months and a minimum of 2 weeks prior to check-in. RCI® is our exchange provider.
- Owners may use their Points to make an exchange reservation online at bluegreenowner.com or by calling RCI® directly at **800.445.0088**.
- RCI® annual membership fees are included in your Vacation Club Dues. The cost of an RCI® exchange reservation is \$289 per week for a website or phone transaction.

Bluegreen Premier

- Bluegreen Premier™ owners can enjoy more vacations at the places and times of year they want them. Owners who purchased through Bluegreen Vacations may qualify for Premier status when they have a minimum of 15,000 Points annually (or 30,000 biennially). To see the exciting list of benefits and complete details of participation, please see bluegreenowner.com.

Bluegreen Traveler Plus

- If you want to get the greatest flexibility and the most options out of your Bluegreen Vacations ownership, then Bluegreen Traveler Plus™ membership is for you. Use Points towards hotel stays, nightly exchange stays, Owner Adventures, plus discounts on yachting and outdoor vacations and a variety of products and services you likely use every day. This simple-to-use, easy-to-access, members-only program is an exciting way to expand your vacation experience. Please see bluegreenowner.com for the full list of Traveler Plus benefits, annual fees and complete details of participation.

Further Policies To Consider

- A minimum 2-night stay is required at most resorts for Points or Bonus Time Reservations.
- Certain resorts require a full-week stay with check-in on specific days and/or may have limited inventory.
- To make a reservation and stay at a Bluegreen Vacations resort, owners must be current on their Maintenance Fees, Club Dues and mortgage (if applicable).
- Reservations may be made only by those listed on the Owner Beneficiary Agreement and designated family members with written authorization. Other Club owners and persons without proper authorization may not book reservations or otherwise transact on your account.
- You may allow guests to occupy qualifying Point reservations at Bluegreen Vacations resorts, but it is required that the name on the reservation match the photo ID of the guest(s) checking in and occupying the reservation. You may be required to provide your relationship to the guest as well as advance contact information. Failure to do so may result in cancellation of the reservation and/or denial of occupancy.
- The maximum stay per resort is 30 consecutive nights. If your reservation is between 15-30 consecutive nights in duration, owners must wait 30 days from the original reservation check-out date before returning on a new reservation to the same resort.
- To give all Club members fair access to available inventory, a maximum of 100 advance reservations (or 500 nights), with no more than 10 reservations in a single destination or region (see page 8), may be confirmed and/or pending at any given point in time. Should you exceed the maximum reservation or nightly allowance, reservations will automatically be canceled on your behalf to bring you into compliance. The standard administration fees may apply.
- Priority Reservations may be booked 13 months in advance of check-in day before the general 11-month reservations window. You must use the specific segment & unit number associated with your ownership. If Priority Reservations are not reserved in advance of the 11-month window, they are relinquished.
- The rental of a Bonus Time reservation is not permitted. If such rental is detected, it may result in permanent termination of access to the Bonus Time benefit.
- Bonus Time reservations can be cancelled or modified on bluegreenowner.com. Any Bonus Time reservations canceled more than 3 days prior to check-in will receive a full refund less a \$75 cancellation fee for processing over the phone or \$60 cancellation fee for processing online. Bonus Time reservation modifications more than 3 days prior to check-in will receive a full refund less a \$60 cancellation fee (phone or web). Reservations cancelled or modified within 3 days of check-in will receive a refund less a cancellation fee, which is equivalent to one night's room rate and tax.
- If you acquired your Bluegreen Vacations ownership on the secondary market (i.e.: not from Bluegreen Vacations) after 2/2007, you may access Bonus Time only at the resort associated with your ownership.
- Day use privileges such as pool access and use of other Resort amenities are available at participating Bluegreen Vacations Resorts. Certain restrictions and blackout dates apply and advance notice is required. Please see bluegreenowner.com for the full list of program details.
- Reservation privileges and/or Bluegreen Vacations ownership may be suspended and/or terminated if you or your guest engage in unlawful action or inappropriate conduct occurs while staying at a Bluegreen Vacations resort or Bluegreen Vacations—affiliated resort.

Resort Regions*

Aruba	La Cabana Beach Resort & Casino		
Aspen, CO	The Innsbruck Aspen		
Atlantic City, NJ	Atlantic Palace		
Big Bear Lake, CA	The Club at Big Bear Village		
Big Sky, MT	Lake Condominiums at Big Sky		
Boyne Falls, MI	Mountain Run at Boyne™		
Branson Area, MO	Wilderness Club™ at Big Cedar®		
	Branson Cedars Resort		
	Paradise Point		
	The Cliffs™ at Long Creek		
	The Falls Village™		
	King 583		
Charleston, SC	The Lodge Alley Inn™		
	Hotel Blake		
Chicago, IL	Casa Del Mar Beach Resort		
Daytona Beach/Ormond, FL	Daytona SeaBreeze™		
	Dolphin Beach Club		
	Fantasy Island Resort II		
	Outrigger Beach Club		
	The Breakers Resort		
Dennis Port, MA	The Soundings Seaside Resort		
	Mariner's Boathouse And Beach Resort		
Fort Myers/Sanibel, FL	Surfrider Beach Club		
	Tropical Sands Resort		
	Windward Passage Resort		
Gordonsville, VA	Shenandoah Crossing™		
Gulf Shores, AL	Paradise Isle Resort		
	Shoreline Towers		
Gulf Stream, FL	Gulfstream Manor		
Hawaii	Pono Kai Resort		
Hershey, PA	The Suites at Hershey		
Hilton Head Island, SC	Players Club		
Holmes Beach/Bradenton, FL	Resort Sixty-Six		
	Via Roma Beach Resort		
Las Vegas, NV	Bluegreen Club 36™		
		Lincoln, NH	South Mountain Resort
		Marathon, FL	The Hammocks at Marathon™
		Marble Hill/Big Canoe, GA	Golf Club Villas at Big Canoe
			Petit Crest Villas at Big Canoe
		Myrtle Beach, SC	Carolina Grande™
			Harbour Lights™
			Horizons at 77th
			SeaGlass Tower™
			Shore Crest Vacation Villas™ I & II
		Nashville, TN	Bluegreen Downtown Nashville
		New Bern, NC	Sandcastle Village II
			Waterwood Townhouses
		New Orleans, LA	Bluegreen Club La Pension™
			The Marquee
		New York City, NY	The Manhattan Club
		Orlando, FL	Orlando's Sunshine Resort™
			The Fountains
		Panama City Beach, FL	Bluegreen's Bayside Resort & Spa
			Landmark Holiday Beach Resort
			Ocean Towers Beach Club
			Panama City Resort & Club
			Cibola Vista Resort and Spa
		Peoria, AZ	Laurel Crest™
		Pigeon Forge/Gatlinburg, TN	MountainLoft™
			Grande Villas at World Golf Village®
		St. Augustine, FL	Bluegreen at TradeWinds
		St. Pete Beach, FL	Éilan Hotel & Spa
		San Antonio, TX	The Studio Homes at Ellis Square
		Savannah, GA	Solara Surfside™
		Surfside (Miami), FL	Bluegreen's StreamSide at Vail
		Vail, CO	Blue Ridge Village
		Western, NC	Club Lodges at Trillium
			Foxrun Townhouses
		Williamsburg, VA	Parkside Williamsburg Resort
			Bluegreen Patrick Henry Square™
			Bluegreen Odyssey Dells™
		Wisconsin Dells, WI	Christmas Mountain Village™

*Resort Regions are subject to change without notice.

The Road Map to Great Vacations is effective as of February 2024. Club rules and policies are subject to review, modification and enforcement by the Club Manager using its discretion in the best interests of the Club and its members.

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